



FIS Recognized for Outstanding Customer Satisfaction in IDC Treasury Awards

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Key facts

- FIS has been awarded the IDC 2024 SaaS CSAT award for Treasury Management.
- Accolade is the company's fourth win in 2024 for excellence in treasury management

JACKSONVILLE, Fla.--(BUSINESS WIRE)--Dec. 19, 2024-- Global financial technology leader [FIS](#)[®] (NYSE: FIS) has been recognized by IDC, a leading global market intelligence firm, for its outstanding customer satisfaction (CSAT) in treasury management. This accolade is the company's fourth award win in 2024 for excellence in treasury management.

IDC's SaaS CSAT Awards Program recognizes the leading software-as-a-service (SaaS) vendors in each application market, across 23 markets, that receive the highest customer satisfaction scores based on IDC's SaaS Path Survey. FIS emerged as a standout performer, securing the highest customer satisfaction scores in the Treasury Management market. The survey, which collates ratings from 2,875 organizations of all sizes across all geographic regions, asks customers to rate their vendors on more than 30 different customer satisfaction metrics.

JP James, Head of Treasury and Risk at FIS said: "The continued recognition of our treasury and risk management solutions is a testament to the investments we've made to address our clients' needs while money is in motion. With technology constantly advancing, customers now want the latest cloud-based technologies for a real-time view of liquidity and risk. This recognition demonstrates the success we have had in delivering solutions which effectively manage liquidity by unlocking the capacity to move money quickly and at scale, from making payments, to paying down debt or investing. This creates seamless, end to end experiences for the customer."

This award follows three other treasury-focused awards for FIS including:

- [IDC Real Results award for UNHCR](#), The UN Refugee Agency.
- [Most Innovative Treasury Solution](#) from Global Finance Magazine in its World's Best Treasury & Cash Management Systems and Services Awards.
- Best Cash & Treasury Management Solution in the Treasury Management International Technology and Innovation Awards.

FIS' Treasury and Risk Management Solutions unlock the latest cloud-based functionality while money is in motion. Amid increasing costs, the FIS solutions help improve cash visibility by providing a holistic view into liquidity that enables businesses to better manage liquidity risk and steer a path to growth.

[About FIS](#)

FIS is a financial technology company providing solutions to financial institutions, businesses, and developers. We unlock financial technology to the world across the money lifecycle underpinning the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients to confidently run, grow, and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses of all sizes adapt to meet the needs of their customers by harnessing where reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500[®] and the Standard & Poor's 500[®] Index. To learn more, visit [FISglobal.com](#). Follow FIS on [LinkedIn](#), [Facebook](#) and [X](#).

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